

I AM NCR COMMAND CENTER



Manage multi-site IT operations from a single screen

NCR Command Center is a remote monitoring and diagnostic tool that provides you with unprecedented control over IT operations. Use Command Center to acquire real-time updates on the status of hardware and software at all of your sites. The hosted application enables you to troubleshoot and solve issues rapidly, before they impact site operations and the customer experience.

Instant visibility into system performance

Use Command Center to monitor all site systems in real-time. Receive automated alerts when issues do occur, enabling you to take immediate action.

Rapid resolution of technology issues

Aloha Command Center provides powerful support features, allowing remote technology teams to diagnose and solve problems without taking over site servers and terminals. As a result, your sites staff can continue providing exceptional, uninterrupted service to their customers.

For more information, visit www.ncr.com,
or email hospitality.information@ncr.com.



Why NCR?

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables nearly 550 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with approximately 29,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

Protection of confidential data

Site and system data are protected with leading security protocols. Maintain your brand reputation by safeguarding confidential data from unauthorized access and exposure.

System design strengthens security

NCR Command Center protects your technology operations with multi-factor user authentication, security alerts and audits, and encrypted, outbound-only communications. In addition, automatic security updates ensure that your systems are always protected against the latest threats.

Strengthened user accountability

NCR Command Center provides leading identity and access management, with RSA SecurID devices that identify users and provide a one-time logon code; and audit reports, which identify any actions taken by individual users.

Ongoing updates enhance functionality

Command Center updates security and functionality automatically, synchronizing changes at each site. Ongoing updates give you access to the latest features and reduce the strain on technology staff.

Rapid ROI from hosted support

You'll reap a high ROI from Aloha Command Center by minimizing technology issues, preventing operational disruptions, and thwarting security breaches, which can result in costly reputational damage and high fines.

Key features

- Hosted application with real-time monitoring of remote, multi-site server and terminal operations
- Security protocols include multi-factor user authentication (using RSA SecurID devices), centralized user management, security alerts and audits, and outbound, encrypted communications
- Audit reports detail all actions taken at a site and which user initiated them
- Grant users only the access they require to perform their jobs and remove former users instantly to maintain system security
- Automatic security and feature updates keep system functioning at an optimum level
- Can be configured for firewall-friendly ports

NCR continually improves products as new technologies and components become available. NCR, therefore, reserves the right to change specifications without prior notice.

All features, functions and operations described herein may not be marketed by NCR in all parts of the world. Consult your NCR representative or NCR office for the latest information.

NCR _____ is either a registered trademark or trademark of NCR Corporation in the United States and/or other countries. All brand and product names appearing in this document are trademarks, registered trademarks or service marks of their respective holders.

